

CABINET

Date of Meeting	Tuesday, 22 nd May, 2018
Report Subject	Parliamentary Review of Health & Social Care
Cabinet Member	Cabinet Member for Social Services
Report Author	Chief Officer (Social Services)
Type of Report	Strategic

EXECUTIVE SUMMARY

The demand for health and social care has increased dramatically over the last 20 years, with changing needs, increased expectations and new forms of treatment and care expanding the provision. This has created a significant challenge for public services and this Parliamentary Review into Health and Social Care was established by Welsh Government to identify how public services might better anticipate and address the new demands being put upon them.

An interim report was produced in July 2017 and set out the case for change and the reviewers' initial findings.

The final report was published in January 2018 and this report provides details of its findings and next steps.

RECOMMENDATIONS

1	Cabinet to discuss and consider response to the report.
2	Cabinet to contribute to the national work through Flintshire County Council representation at the North Wales Regional Programme Board.

REPORT DETAILS

1.00	EXPLAINING THE PARLIAMENTARY REVIEW OF HEALTH & SOCIAL CARE OF HEALTH AND SOCIAL CARE IN WALES
1.01	The health and social care sectors are valued assets, offering reassurance to the people of Wales that they will receive care and support when they need it. Both sectors make a substantial contribution to improving people's well-being – on which a productive economy, social and community networks and vibrant cultural life depends. Both comprise a significant part of the Welsh economy as major employers and by generating business – for example, through scientific research and innovation activity.
1.02	Given the importance, Welsh Government commissioned a review of the health and social care sectors and systems and how they could be improved. In November 2016 Vaughan Gething AM, Cabinet Secretary for Health and Social Services, announced with cross-party support, the establishment of an independent panel to undertake such a review and to report back by December 2017. An Interim Report was published in July 2017 and the Final Report published in January 2018.
1.03	The Interim Report emphasised that the current pattern of health and social care provision is not fit for the future. This analysis was presented as a 'Case For Change' which showed the impact of a growing and changing pattern of need, expectations of services, and the challenge of securing a future workforce. The Interim Report highlighted that these factors demanded a new approach to maintain and improve the quality of health and care.
1.04	The Ten Key Points from the Interim Report are detailed in Appendix 1
1.05	The Interim Report acknowledged that the way health and care is delivered by the public sector, independent and third sector bodies in Wales needs to change. However, the report notes that this is not about changes to underpinning organisational structures.
1.06	Following the publication of the Interim Report a stakeholder forum was established to work with the review panel to outline these new models and the principles that should be used to plan future service development. Membership was drawn from service users, local authorities, NHS, academia, third-sector and the independent sector.
1.07	<p>Based on the findings of the consultation and stakeholder forums the final report made ten recommendations to Welsh Government which closely mirrored the findings from the Interim Report, they are detailed in Appendix 2 and summarised below</p> <p>Recommendation 1: One seamless system for Wales Care should be organised around the individual and their family as close to home as possible, be preventative with easy access and of high quality</p>

	<p>Recommendation 2: The Quadruple Aim for all Underpin the “one System” vision with four aims:</p> <ul style="list-style-type: none"> a. health and care staff, volunteers and citizens should work together to deliver clear outcomes b. improved health and wellbeing c. a cared for work force d. better value for money <p>Recommendation 3: Bold new models of seamless care – national principles, local delivery Move to a seamless new way of working in localities</p> <p>Recommendation 4: Put the people in control Strengthen individual and community involvement, through voice and control in health and care, and ensuring all ages and communities have equal involvement</p> <p>Recommendation 5: A great place to work Urgently align the workforce with new service models</p> <p>Recommendation 6: A Health & Care System that’s always learning Invest in support to the front line, service users and local leadership that nurtures team-based learning and the use of evidence and sharing of best practice</p> <p>Recommendation 7: Harness innovation, and accelerate technology and infrastructure developments Maximise the benefits of technology</p> <p>Recommendation 8: Align system design to achieve results Design the system better to achieve faster progress</p> <p>Recommendation 9: Capacity to transform, dynamic leadership, unprecedented cooperation Increase capacity at a national level to drive transformation, and strengthen leadership nationally, regionally and locally</p> <p>Recommendation 10: Accountability, progress & pace Publish progress against the vision, Quadruple Aim and new models in one year, three years and five years.</p>
1.08	<p>The Final Report concluded that Wales needs a different system of health and care, and that nobody should underestimate the scale of the challenge ahead.</p> <p>The authors found strong agreement on what could be done differently to meet the changing needs of the population and concluded that the focus now must be on action: delivering the change people want to see.</p>

1.09	<p>Flintshire County Council has welcomed the Parliamentary Review and the support that it has provided to us in terms of our vision and strategic direction. The recommendations in the Review confirm our direction of travel and has given us renewed confidence in relation to our plans for the future.</p>
1.10	<p>Following publication of the report a series of working groups has been established to develop the Long Term Plan in response to the Review. The Long Term Plan will set out the implementation of a large number of recommendations and supporting actions around which there is common agreement. It is also licenced to be ambition and go beyond the report should it believe this to be necessary.</p> <p>The first set of draft papers from each of the working groups has been produced and Dr Andrew Goodall is leading a Reference Group who are reviewing these papers.</p> <p>The working groups cover the following areas:</p> <ul style="list-style-type: none"> • Engagement • Vision and Design Principles • Digital • Leadership • Workforce • Governance • Finance
1.11	<p>The North Wales Regional Partnership Board (NWRPB), of which Flintshire County Council is a member, has been asked by Welsh Government to submit a response setting out priorities for the region and to identify strengths in terms of taking forward seamless models of health, care and well-being.</p>
1.12	<p>In preparation for the response to Welsh Government the NWRPB has undertaken a series of planning workshops and whilst some excellent examples of good practice have been identified (see Appendix 3), including the proposed expansion of Marleyfield House Residential Care Home in Flintshire, we would agree with the Parliamentary Review that the pace of change is slow.</p>
1.13	<p>To assist in the management of change, the NWRPB has suggested a three tier framework be adopted of:</p> <ul style="list-style-type: none"> • National standards, indicators, public engagement and support for change • Regional change management, systems, monitoring and planning and removing system barriers • Locality led service design, delivery and development.
1.14	<p>The Minister for Children and Social Care is attending the NWRPB meeting in early July and this is an opportunity to discuss member's reflections and regarding the final report and the work of the our above reflections with him in addition to the two items already requested.</p>

2.00	RESOURCE IMPLICATIONS
2.01	The Parliamentary Review recognises the limited resources within the health and social care sector and the actions from the working groups.

3.00	CONSULTATIONS REQUIRED / CARRIED OUT
3.01	The authors of the Parliamentary Review undertook extensive consultation with a wide range of people including members of the public, service users, staff in health and social care, and the third sector, and considered evidence about national and international models of care.
3.02	Following publication of the Interim Report consultation events were arranged and interested parties invited to have their say through the Welsh Government website.
3.03	Since the publication of the Final Report the North Wales Regional Partnership Board, of which Flintshire County Council is a member, has already commenced a series of workshops and planning activities in response to the review and plans will mature and be developed over the coming period.

4.00	RISK MANAGEMENT
4.01	The management of risk will form part of the work of the working groups.

5.00	APPENDICES
5.01	Parliamentary Review of Health and Social Care – Interim Report – July 2017
5.02	Appendix 1 – The Key Points from the Parliamentary Review of Health & Social Care in Wales – INTERIM REPORT
5.03	Appendix 2 – The High Level Recommendations of the Parliamentary Review into Health and Social Care in Wales – FINAL REPORT
5.04	Appendix 3 - Parliamentary Review of Health and Social Care in Wales North Wales Regional Partnership Board – Report on Progress

6.00	LIST OF ACCESSIBLE BACKGROUND DOCUMENTS
6.01	Contact Officer: Jane Davies – Senior Manager Safeguarding and Commissioning Telephone: 01352 702503 (ext. 2503) E-mail: jane.m.davies@flintshire.gov.uk

7.00	GLOSSARY OF TERMS
7.01	<p>Parliamentary Review: an expert panel has been set up to undertake a review of health and social care. This is in line with the commitment given by the First minister of Wales</p> <p>ADSS Cymru: the Association of Directors of Social Services in Wales. The association works with Welsh Government, the Welsh Local Government Association, Social Care Wales and colleagues in the NHS to deliver positive outcomes for the communities and people of Wales. It is a membership organisation which includes statutory directors and senior social services managers from all 22 local authorities in Wales.</p> <p>North Wales Regional Partnership Board: the Board was established to meet the requirements of Part 9 of the Social Services and Well-being (Wales) Act 2014 to oversee Partnerships and Integration of Services. The North Wales Regional Partnership Board was established in April 2016 and met in shadow form until the Board became fully operational in September 2016. Flintshire is represented by the Cabinet Member for Social Services and the Chief Officer for Social Services.</p>